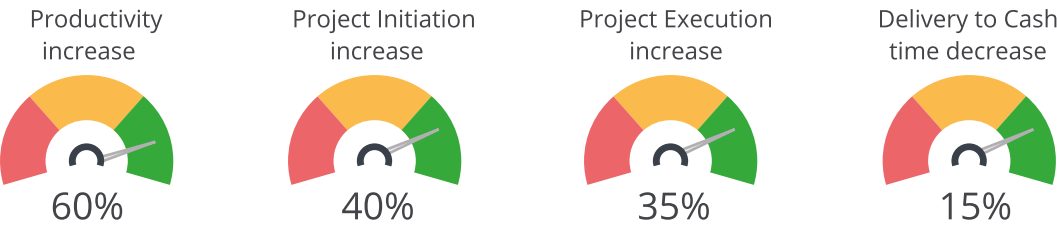


CenturyLink Increases Productivity by 60% Using Easy Projects

INDUSTRY IT and Services	DEPARTMENT Escalation Management	EMPLOYEE SIZE 10,000+	PRESENTED BY Eric Baker Sr. Manager Service Delivery
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RESULTS ACHIEVED:



ORGANIZATION PROFILE:

CenturyLink is a technology leader delivering hybrid networking, cloud connectivity, and security solutions to customers around the world. Through its extensive global fiber network, CenturyLink provides secure and reliable services to meet the growing digital demands of businesses and consumers.

THE CHALLENGE:

For a company this large, with multiple entities that have come together, reporting has always been a challenge for us. Data was scattered and accessing it from multiple systems was time consuming and inefficient. Our productivity suffered and our leadership didn't have the visibility it required.

THE OUTCOMES:

The support team at Easy Projects has helped us create custom reports that have enabled us to pool data and provide real-time metrics to executives within a minute's notice.

Being able to collect data from multiple systems and to house it in one system where everyone can see it is extremely valuable.

Reporting is now easy, leadership has full visibility and answers to inquiries within minutes

Through faster billing and smoother intake process, using Easy Projects has helped us improve our cash flow by decreasing our delivery to cash time by 15%.

"I can create a project in Easy Projects 50-75% faster than I could in our previous PM system."

"We are comprised of multiple companies, so being able to collect data from multiple systems and to house it into one system where everyone can see it is extremely valuable."

- ERIC BAKER
SR MANAGER SERVICE DELIVERY

REPORTED RESULTS:

- OUR DATA IS NOW CENTRALIZED AND EASILY ACCESSIBLE
- 60% INCREASE IN PRODUCTIVITY
- FASTER DELIVERY TO CASH TIMES

RECIPE FOR SUCCESS:



CUSTOM REPORTS



BUSINESS INTELLIGENCE



WORKFLOW AUTOMATION



PROJECT TRACKING